## CULTURAL HERITAGE: A MOVING TARGET

The LIBER Manuscript Librarians Experts Group's Questionnaire on Born Digital Materials

### Background

- More and more, cultural heritage materail is born digital and stays digital and disappears
- Manuscripts, research notes and results, diaries, letters (emails), etc.
- What to select? How to preserve? How to circulate?
- At the LIBER Manuscript Librarians Expert Group's Conference, Rome, May 2010, a session was dedicated to born digital material
- Our users expect that libraries can handle the transition from paper to digital, including all imaginable hybrid variants
- The challenge has been real for more than a decade

#### **Preliminaries**

- Decision taken to review the state of art on bd among LIBER libraries at the Manuscript conference in Rome in 2010.
- Thanks to Susan Thomas (Bodleian, Oxford), to Jutta Weber (SB, Berlin), and to Ramses Peters (Nijmegen UL)
- An online questionnaire in 5 parts (ca. 60 questions) was publicised and opened for input in april 2011

#### Answers to the questionnaire

Number of answers in the online system: 159

However:

Numerous 'duplicate' answers (29)

Many very incomplete answers (97)

**Retained answers: 33** 

### 18 Countries represented

- Austria
- Belgium
- Czech Republic
- Denmark
- Estonia
- Finland
- France
- Germany
- Greece

- Ireland
- Italy
- Lithuania
- Netherlands
- Poland
- Republic of Ireland
- Slovenia
- Sweden
- UK

# Types of libraries

13 National libraries (39%)

16 University libraries (48%)

4 Special libraries and other (12%)

#### 5 Parts of the Questionnaire

- A. Policy
- B. Strategy
- C. Holdings and infrastructure
- D. Staffing and skills
- E. How can LIBER help?

#### A. Policy

Active: 7 (21%)

- Actively collectingwith other institutions: 3 (9%)
- Actively collecting: 4 (12%)

Passive: 26 (88%)

- Accepting samples collections: 7 (21%)
- Passively receiving: 10 (30%)
- Turning away any born digital: 4 (12%)
- No answer: 5 (15%)

#### B. Strategy

High priority: 8 (24 %)

- Major steps: 5
- Some projects: 3

Medium priority: 7 (21%)

- Som staff trained: 0
- Action planned in medium-term: 7

Low priority: 18 (55%)

- Discussed: 9
- Not discussed: 4
- No answer: 5

#### C 1. Holdings: Obsolete formats

Lib. accepts digital material in obsolete formats 15 (45 %)

- Always 1 (3 %)
- Usually 3 (9 %)
- Sometimes 11 (33 %)

Lib. mostly rejects such material 18 (55 %)

- Lib. accepts only material in current formats 3 (9 %)
- No digital material accepted 3 (9 %)
- No answer 12 (36%)

#### C 3. Holdings: Sources

- Whole computers: 5
- CDs and DVDs: 18
- Flash media: 2
- 3,5" floppy disks: 12
- 5,25" floppy disks: 9
- 8" floppy disks: 1
- Digital tape: 5
- Other media (email, file transfer, etc.): 7

#### C 4. Holdings: Formats

- Word-processing formats: 15
- Websites: 7
- CAD files: 2
- Email archives: 5
- Databases: 6
- Image files: 15
- Sound files: 9
- Video files: 5
- Other formats: 3

### C 5. Holdings: Storage systems

- Digital Asset Management System: 6
- File server: 14
- We make copies on CD/DVD/external hard disk: 5
- We store the original data only: 7
- We use third-party system: 3

### C 2. Holdings

- Over 1 million files: 1 (3 %)
- 259,000 1 million files: 1 (3 %)
- 5,000 25,000 files: 2 (6 %)
- 101 5,000 files: 5 (15 %)
- Less than 100 files: 8 (24 %)
- No answer: 16 (48 %)

# D 1. Staffing and skills (born dig.)

- We have experts on our permanent staff: 9
- We have expert project staff: 5
- We have some staff aware of some issues: 12
- No staff aware of the issues: 3
- Handling of bd material is outsourced: 0

## D 2. Experts "available"

Could you provide names and contact details of staff working in this area in your library?

13 names, with emails, have been provided

#### E. How can LIBER help?

Webpages and information exchange? - 20 Yes

Training sessions for LIBER library staff? - 21 Yes

Meetings to facilitate collaboration? - 17 Yes

Bursaries for attendance at 3rd-party couses?
- 10 Yes

#### Conclusions

- Substantial interest among LIBER members (ca. 130 out of 400 have touched the questionnaire
- National libraries lead and must lead the way
- No clear terminology or comparable statistics of born digital holdings
- Poor awareness of long-term preservation issues
- Strong support for LIBER engagement / leadership
- Strong support for working in co-operation with other libraries face the challenges

#### How can LIBER SCHCP proceed?

- Distribute information on the LIBER website, e.g. refer to the "futurearchives blog": http://futurearchives.blogspot.com
- Promote attendance of meetings and workshops on bd material (See the next slide)
- Convene a workshop for experts, focusing on national and/or transnational collaborative efforts within the domain of born digital material (To be announced later)

# Conferences and workshops with focus on or including the born digital challenge

- 2011, July 29-31: London (Welcome Collection Conference Centre): DPC briefinf day: Preserving Emai: Directions and Perspectives (www.dcponline.org/events/details/)
- 2011, Sept. 24-25: Halle (UL): Workshop on ...
- 2011, Nov. 24-25: Stockholm (RL): Nordic workshop on digital archives
- 2012, Paris (BNF)s, 29-31 May 2012: 5th LIBER Manuscript Librarians Expert Group: 5th Conference conference
- 2012 (To-be-announced): LIBER SCHCP Workshop on Digital Curation