



Ligue des Bibliothèques Européennes de Recherche
Association of European Research Libraries

LIBER PARTICIPANT SATISFACTION SURVEY

The LIBER Executive Board is planning to conduct a survey of its 407 Participants (i.e. members) at the end of September 2015. The aims of the survey are to:

- (1) have an indication of current satisfaction with LIBER services
- (2) measure the relevance of LIBER's Strategy to LIBER Libraries
- (3) inform the development of LIBER's next Strategic Plan (2017-2021)

This will be a major survey for LIBER following a period of development as a professional association, increased participation in European projects, and an expanded office. The Executive Board is keen to obtain LIBER Participants' views in advance of planning for the next period.

An independent consultancy in The Netherlands, Pleiade Management & Consultancy, has been engaged to design and deliver the survey, under the direction of the Executive Board. The survey will be sent direct to all Directors of LIBER Libraries, and will also be available on the LIBER website and open to all those registered on the LIBER-ALL mailing list.

Further information about the progress of the survey will be given in future LIBER Mailings. It is proposed that the results of the survey will be available for discussion at the 2016 Annual Conference in Helsinki.

Kristiina Hormia-Poutanen
LIBER President

August 2015