

RESHAPING THE RESEARCH LIBRARY STEERING COMMITTEE ANNUAL REPORT (MAY 2016)

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CHAIR : Reshaping the Research Library SC

- **SUMMARY**

The SC has three Working Groups:

1. The WG on Digital Collections. Chair: Andreas Degkwitz. It works on the libraries requirements (organisational, financial, technological) to address the increasing need to publish, manage and preserve digital collections.
2. The WG on Leadership and Workforce Development. Chair: Julien Roche. The working group works on developing training to foster the leadership skills of librarians in senior management positions. The Leadership Development programme has been running since 2011.
3. The WG on Research and Education. Chair: Ulla Nygren. It works on positioning research libraries as a key partner in supporting research and education.

- **ACHIEVEMENTS AND FUTURE ACTIVITIES**

GOAL 1: WG on Digital Collections

STATUS: done

SUMMARY:

A successful workshop was held on the morning of 24 June 2015 morning during the LIBER Annual Conference in London, entitled 'Digitisation of copyright protected newspapers in European libraries'. A European survey of the general public accessibility of copyright protected digitised newspapers has taken place. The questionnaire has been sent to libraries, which are focusing on the digitisation of newspapers, such as national or regional deposit libraries, libraries with big newspaper collections, etc. The National Library of Norway has run and evaluated the survey. Results have been fully published on the LIBER website - <http://libereurope.eu/committees/reshaping/working-group-on-digital-collections/>

The WG is also preparing a workshop for June 2016: 20th International Conference ELPUB on 'Electronic Publishing Positioning and Power in Academic Publishing : Players, Agents and Agendas', to be held 7–9 June 2016 in Göttingen, Germany, in close collaboration with LIBER: http://meetings.copernicus.org/elpub2016/conference/call_for_papers.html and <http://meetings.copernicus.org/elpub2016/programme.html> A report could be made during the 2016 LIBER Annual Conference in Helsinki.

In 2017 Andreas Degkwitz, as chair of the WG Digital Collections, is one of the organizers of the IFLA-Satellite-Meeting about the theme 'Digital Humanities' on August 15 – 17 in Berlin. The Satellite-Meeting will be hosted by the IFLA-Standing Committee for Academic and Research Libraries, LIBER and DARIAH-EU in a close partnership.

GOAL 2: WG on Leadership and Workforce Development

STATUS: done

SUMMARY:

The 2 main actions from the Working Group are:

- The Leadership seminar 'Emerging Leaders' – London (2015) and Helsinki (2016);

- The 'LIBER Journées' for Directors (2015).

Leadership seminar 'Emerging Leaders' – London session (2015)

In 2011 LIBER has launched an ambitious 2-year international LIBER leadership development programme for high-level librarians in a second tier position. The initiative has been renewed in 2015, with 23 candidates selected. The leadership seminar is now part of the LIBER brand.

The 2015-2016 seminar programme is divided into 4 parts:

- A first session in London (21-23 June 2015), with courses, hosted by UCL (done);
- A year for tutorship, supervised by skilled members of the WG (done);
- Action Learning during the year between the two courses (done);
- A second session in Helsinki (26-28 June 2016), with courses and shared experience (in preparation).

23 people attended the London session in June 2015, and will attend the 2016 Helsinki session.

The 'LIBER Journées' for Directors (2015)

LIBER has run a new leadership initiative, apart from the leadership seminar: a LIBER Leadership Programme for library directors themselves, 17 people worldwide though mainly from Europe. This new programme for LIBER Participant libraries has focused on global strategy and the role of the library leader in reshaping the research library, one of the strategic goals of LIBER. It took place in Sciences Po Paris on 20 to 22 May 2015.

GOAL 3: WG on Research and Education

STATUS: in progress

LibQUAL+ customer satisfaction survey is currently conducted as a Liber pilot in 17 libraries around Europe. Some of the libraries have already run the survey, the others will have done it by the end of 2016. A special pilot group (a spin-off of the WG itself) with members from libraries in Estonia, Finland, Denmark, Slovenia, Spain, Sweden and the United Kingdom have analyzed the use of LibQUAL (advantages, drawbacks) as a tool for getting comparable information on researchers' views on and wishes for library services. The analysis is based on the combined (consortia) and individual results of the partaking libraries. Furthermore there are more libraries willing to share their data in Belgium, France, Ireland and the Netherlands. A second common result book with the data added from the libraries doing the survey later this year and the libraries which have done it outside the consortium but wish to share results, will be ready by the end of the year. With the help of the survey, WG and pilot libraries are also starting to collect best practices and ideas on how LIBER libraries evaluate research and education services/customers' views.

The following steps will be:

- using the material gathered, to prepare the workshop that will be held during the LIBER 2016 Annual Conference on satisfaction in research support services and how that could be promoted – planning nearly done, workshop on 28th June
- using the data gathered, to arrange a workshop during the LIBER 2017 Annual Conference with focus on education support services
- to plan a toolkit of best practices on the Liber website - planning going on, realization 2016-2017

Julien Roche

Chair, Steering Committee on Reshaping the Research Library

May 2016